Lovelight™

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Cleaning & Maintenance

Care & Cleaning

All window furnishings require some regular cleaning and maintenance in order to preserve their integrity. In all cases, the cleaning process should first be tested in an inconspicuous area.

Generally, surface dust may be removed with a gentle brush, feather duster or clean, dry cloth and wiped with a dry sponge. However, each window furnishing will have slightly different instructions.

STAIN REMOVAL

To remove wet embedded stains, sponge blind clean with a damp cloth. Use diluted washing liquid in warm water and avoid rubbing the stain. Do not immerse blinds in water. Do not use this method with timber window furnishings – use ammonium free general use spray, spraying onto a cloth first and then wipe onto surface.

SPOT CLEANING

Small dry marks may be rubbed off quite effectively with a gum-based eraser (available in most art supply stores). If this fails, use the method described in the paragraph above.

MOULD PREVENTION

Many fabrics are impregnated with mould repelling agents, however under certain conditions even these preventative agents can be rendered ineffective. High levels of humidity inside your house can lead to mould growth on any surface, including your blinds. Mould is most commonly found in areas such as bathrooms, but any room could have a humidity problem.

When the warm air inside your home comes in contact with the cold glass of your window, condensation can occur. This can trap a layer of moisture between your windows and your blinds over time, and may lead to the growth of mould. Proper ventilation is the simplest way to reduce humidity levels. However where this is not possible, installing a de-humidifier is a sure way to solve the problem.

Roller & Roman Blinds

Most Roman blinds and roller blinds simply require regular vacuuming (with an upholstery attachment) in order to keep them in top condition. Do not oil any part or mechanism of the blind, as the oil may get on the fabric and damage it permanently.

Aluminium Venetian Blinds

To clean the slats of Venetian blinds, we recommend the use of a clean antistatic duster or cloth. For stubborn stains and grease we recommend you wash your blinds with a mild detergent, and thoroughly rinse with clean water. Dry thoroughly before re-hanging. Do not use harsh abrasive or solvent based chemicals as these cause irreparable damage to your blind.

Timber Venetian Blinds

Cleaning of blinds may be done with the soft brush of a vacuum cleaner or feather duster. Do not use a damp or wet cloth on oiled blinds. Do not use silicone-based products for cleaning. Dust blinds frequently to avoid dust build up.

Oil finished blinds should be re-oiled every 12–18 months, using Kwila oil which is readily available from most hardware stores. UV Lacquered finish blinds should be cleaned with a damp soft cloth. A wood wax may be applied with a soft cloth if required.

Faux Wood Plantation Shutters

With regular maintenance of dusting and vacuuming, you may not need to use elbow grease but in the event that you do, we recommend unscrewing the shutters and using a hose with a spray nozzle to remove the dirt and grime.

You can use a mild detergent with a soft cloth to wipe each shutter slat clean. As with timber shutters, you can use a toothbrush to remove any stubborn dirt.

A cleaner with a wax component can also be used to bring the shutter shine back and protect the surface for longer. Do not use a kitchen cleaner e.g. Ajax or a scouring pad, as this can permanently damage the shutters.

Timber Or Wooden Plantation Shutters

Use a vacuum with a soft brush attachment. Gently glide over each shutter to remove dust. A feather duster may do the trick also but the vacuum is often easier and more efficient. For the hard to reach areas, you can simply use a soft toothbrush. If shutters are a natural timber, you may need to use a soft cloth and a non-wax polish.

Avoid using water or other liquid methods as this can damage the timber and could lead to warping or bowing. If there are stubborn stains, we recommend using an ammonium free general use spray – spray onto cloth first and then wipe onto surface.

Curtains & Pelmets

It is important to vacuum your curtains regularly with the appropriate attachment. This will prevent dust from accumulating and gradually becoming embedded in the fabric.

If curtains require cleaning, please follow cleaning instructions according to the care label attached to the product. Remove all hooks, and in the case of pencil or gathered headings, loosen the drawstrings (but do not remove).

Always allow for 3% shrinkage with dry cleaning. It is recommended that matching items be cleaned together. Remove all spills immediately using a clean damp cloth. Do not rub or soak the fabric but dab gently.

PVC Coated Fabrics

Strong PVC coated polyester fabrics are particularly resistant to soiling and can be wiped, or vigorously rubbed with a soft cloth. These fabrics tolerate detergents more than most, and can be treated with more caustic cleaners if absolutely necessary.

Fibreglass/PVC Fabrics

Remove dust with vacuum cleaner or compressed air. Do not scrub. Do not use solvents or any abrasive substance that might damage the coating of the fabric. Clean with a sponge or soft brush dipped in soapy water. Rinse with clear water. Leave the blind down until completely dry.

100% Trevira-Cs Fabric

Vacuum blinds clean, do not wash or dry clean. Can be sponge cleaned with damp cloth and mild detergent.

QMotion Automation

Surface dust may be removed with a gentle brush, feather duster or clean, dry cloth and wiped with a dry sponge. To remove any small marks, use an art gum rubber.

Operation Instructions

Single & double roller blinds — Screen, blockout & translucent

Roller blinds are finished without side hems and have ultrasonically sealed edges instead. Please ensure that the blind rolls up and down straightly by raising and lowering the blind with moderate speed. Avoid letting the chain rub on the edge of the fabric as this can result in fraying of the fabric.

Do not pull on the fabric to operate the blind, use the chain. Ensure that you never unroll the total fabric length from the roller.

When rolling up or down your blind, the chain should be held in a vertical position. Avoid using excessive force when operating the blind, as this may cause damage to the chain mechanism and/or the fabric.

Following these steps will ensure that:

— The fabric is not damaged
— The amount of noise is limited when operating the blind
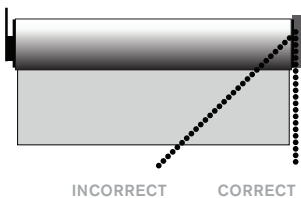— The blind will lift evenly

INCORRECT   CORRECT

FIGURE 1
Schematic diagram showing the correct and incorrect orientation to hold your blind when rolling it up or down.

Roman Blinds

Roman blind operation is with a chain, as per the roller blind. Do not pull on the fabric to operate the blind, use the chain. Avoid letting the chain rub on the edge of the fabric of the Roman blind. A child safety device will always be attached.

Timber & Aluminium Venetian blinds

Before raising the blinds, always ensure that the slats are tilted fully open and, where fitted, the bottom rail hold down clips are released. When opening the window behind the blind, always raise the blind first. Pushing your hand through the slats will cause unnecessary wear and tear on your blind.

Timber Venetian blinds can be very heavy depending on the size of the blind. Over time these blinds will bow from the weight if left in the open position more often than closed.

To avoid this please leave larger timber Venetian blinds in the down position with the slats open to let light in.

Timber Shutters

Ensuring your hands are clean, you can just grab lightly any of the Timber blades to open the shutter. Please ensure that there are no obstructions that may hit and damage a blade, i.e. a key lock for a window, or a window winder.

Curtains & Pelmets

Keep curtain track channels free of dust. Always use the control cord to operated cord operated tracks. Pulling curtains by hand can cause the carriers to jam inside the track.

Qmotion Automation

Pair Remote Control

Gently pull down on the bottom bar to expose the battery cut-out on the blind tube. Place a hand firmly on the blind tube to stop the blind automatically retracting. The blind will hesitate, and then stall, allowing you to gain access to the battery insert. Remove the battery cover (if installed).

REMOVE ONE BATTERY & REINSERT THE BATTERY

Remove one battery and reinsert the battery. The blind is now in pairing mode for 1 minute press and hold the up button on the remote control for 8 seconds, or if using the multichannel remote, select the required channel number first then press and hold the up button for 8 seconds. The blind will retract to signal the remote control is paired.

SET BOTTOM LIMIT

Press the down button on the remote to send the blind to the default bottom limit.

— Press and hold the down button for eight seconds The blind will "jog" up and down
— Pull down on the bottom bar to move the blind to the required bottom limit
— Press and hold the down button for eight seconds. The blind will retract to the full open position and the bottom limit will be set

INTERMEDIATE STOPS

The three intermediate stops will be automatically set, once the bottom limit is set.

Battery Replacement

Over time your Qmotion blind may start to roll much slower when moving both up and down. This may indicate it is time to change the batteries. When batteries require replacement, it is possible to replace the batteries without removing the blind from the brackets.

TO ACTIVATE THE BATTERY REPLACEMENT PROCESS

— Press down button on the remote to send the blind to the fully down position
— When the blind is fully down, pull down gently on the fabric to expose the battery opening on the aluminium tube
— Release the fabric/blind and the blind will return to the 75% closed position
— Pull down gently on the fabric to expose the aluminium tube and battery opening a second time, and the blind will remain in that position (without retracting)
— Replace the batteries by sliding them along and out through the opening
— Replace all batteries with similar D Cell Alkaline long life batteries, ensure that the positive (+) terminal on the battery is facing the opening
— Once complete, press the UP button on the remote and the blind will resume operation

Add additional remote control to blind

— On the first remote control already paired to the blind, press the UP button to send the blind to the full open position. Press and HOLD UP button for 10 seconds
— The Blind will move down approximately 10cm then Back UP. Keep holding the UP Button
— Blind will now move to the 75% closed position, release the UP button as the blind is travelling towards the 75% closed position. When its stopped, pull DOWN on the on the bottom bar more than 50mm
— Press and HOLD the UP button on the new remote control to be paired for 8 seconds. Blind will move to the full open position and the second remote control is now paired

Qmotion Automation

Remove blind from remote control

—— On the remote control that you wish to remove the blind from, press the UP button to send the blind to the full open position. Press and HOLD UP button for 10 seconds

—— The Blind will move down approximately 10cm then Back UP. Keep holding the UP Button

—— Blind will now move to the 75% closed position, Release the UP button as the blind is travelling towards the 75% closed position. When the blind has stopped moving, pull DOWN on the bottom bar more than 50mm

—— **Press and HOLD the DOWN button on the remote control for 8 seconds. Blind will move to the full open position and will now be removed from the Remote Control.**

Reset blind – clears limits and remote control pairing

—— Press the UP button to send the blind to the full open position. Press and hold up button

—— The blind will move down approximately 10cm then Back UP. Keep holding the UP button. Blind will now move to the 75% closed position. Keep holding the UP button

—— The Blind will PAUSE at the 75% position and then begin moving in the Opposite direction. When the shade has started moving in the opposite direction from 75%, release the UP button

—— When the blind has stopped moving, pull DOWN on the bottom bar more than 50mm

—— The blind bottom limit is now reset and any remote control pairing is deleted

—— **The blind will remain in pairing mode for up to 1 minute. To re-pair the remote control, press and HOLD the UP button for eight seconds**

Safety & Warranty

Safety Instructions

WARNING:

Young children can strangle in the loop of pull cords, chain and bead cords, and cords that run through window coverings. To avoid strangulation and entanglement keep cords out of reach of young children.

ALSO, PLEASE NOTE TO:

1 Install safety devices that remove the cord loop or reduce access to cords, and
2 Move cots and furniture away from window covering cords Operation Instructions

Warranty Statement

Lovelight warrants each window furnishing that is sold and delivered, to be free of defects in material and workmanship under normal use and conditions for a period of 12 months. Please note that this 12 month period begins from the date of installation.

Lovelight will replace any window furnishing that proves defective within the limits of this warranty. It is the purchaser's responsibility, and at their expense, to re-package and return any defective goods to Lovelight.

Warranty does not apply to any product that has been subject to misuse, negligence, accidental damage or improper maintenance.

Please note that each product has been manufactured with the highest quality materials, however some colour fading and shrinkage (up to 2%) is completely normal and should be expected during the lifetime of the blind. Lovelight will not warrant a blind narrower than 300mm.